

Is it safe to take exams during the COVID-19 pandemic?

Our testing partner, Pearson VUE, and its third-party testing centres are implementing proper precautions to protect the health and well-being of learners taking their exams, including engaging in social distancing, wearing face masks if required by local health regulations, and wearing disposable gloves during testing if learners wish to do so. Testing centres will also make hand sanitizer available to learners taking their exams and are increasing their cleaning and disinfecting regimens in between all testing appointments. More information on the steps Pearson VUE is taking at its testing centres can be found here: <https://home.pearsonvue.com/bomi>

Are there alternatives to testing in a Pearson VUE testing centre?

BOMI International is working hard to increase exam schedule availability in collaboration with Pearson VUE. Three initiatives underway include the addition of third-party testing centres not directly owned by Pearson VUE and the addition of testing SuperCentre sites, which are Pearson VUE offices repurposed for testing. In addition to more testing sites being offered, BOMI International is also working to launch a new online exam experience via Pearson VUE's OnVUE platform. This is a proctored exam experience that will be offered for select BOMI International courses and allow for 24/7 testing from the comfort of your home.

Will the COVID-19 pandemic affect my exam eligibility?

Based on our testing partner Pearson VUE's latest extension of testing centre closures in the U.S. and Canada according to COVID-19 state, provincial, and federal regulations, BOMI International is extending exam eligibilities free of charge through August 31, 2020.

How will COVID-19 affect access to my courses?

BOMI International is extending access free of charge through August 30, 2020 for active learners currently enrolled in the BOMI Learning Portal to accommodate the impact on testing centres' availability due to COVID-19 restrictions. Please take advantage of the online resources associated with your enrolment in the BOMI Learning Portal.

Will I receive my certificate in a timely manner?

BOMI International continues to provide our vendor with information required for your certificate to be issued. However, to protect its workers, our vendor has limited its hours of operation. As such, certificates may be delayed due to production and shipping limitations resulting from the COVID-19 pandemic. If you need confirmation of credential achievement, please send an e-mail to exam@bomi.org. All graduates will continue to receive their graduate packets, so please look for these in recognition of your achievement.

Will I be notified when testing becomes available in my area?

Testing centres will continue to be reopened as state restrictions are lifted and sanitation supplies and staff becomes available. Individual notifications of availability will not be sent, but we advise you to check the BOMI/Pearson VUE scheduling site at <https://home.pearsonvue.com/bomi> frequently for updates and new appointment opportunities within your testing region.

What if I cannot find an exam appointment?

Given that COVID-19 restrictions continue to change on a daily basis and BOMI International continues to offer new alternatives for testing, we suggest you check the BOMI/Pearson VUE scheduling portal regularly for appointment availability at <https://home.pearsonvue.com/bomi>.